Curriculum Vitae

Khoirul Alam

Contact No.: 01749841768

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Summary

IT Support Engineer with a three year's of experience in providing comprehensive technical support to endusers. Successful in installing, configuring applications on Windows operating systems and providing IT technical support Analyze about corrupted file, Meta data, and memory dump file for hacker footprint by computer forensic tools. Achived 5th position in IEEE national cyber security competition and successfully complete forensic project.

Skill Highlights

- Windows Server 2012 r2 administration
- SOHO Network setup and troubleshooter
- Endpoint user support

- Endpoint User system security
- Cryptography and Steganography encryption decryption
- Filesystem Metadata, Hidden data Analysis

Experience

Asst. IT Officer:01-04-2019 to till now **Oasis Hospital Ltd**, Subhanighat, Sylhet.

- Maintenance Windows Server 2012r
- Group policy configuration
- CCTV configuration and monitoring.
- Bandwidth management into Mikrotik router.
- Managed Storage Systems and Backups of company records.
- SOHO network configuration, maintenance and troubleshooting.
- Maintenance laboratory information system (LIS)
- Maintenance & Support (Hospital Management System) HMS software to the end user.
- Supervised all the network switching and routing

Achievement

IEEE: Attend 8 weeks long"IEEE Cyber Security Capture the Flag Boot-Camp". Successfully Complete Digital ForensicProject and 5th place into Bootcamp Competition.

Certifications

MTCRE: Mikrotik Certified Routing Engineer.

Passing Date: 05-01-2019 **Serial no**. – 1901RE9438

NSE2: Fontinet Network Security Expert

Passing Date: 14-04-2020 Serial no. – ZvOZ28bKEF



Academic Qualifications

• Masters in IT

University: Jahangirnagar University, Year: 2019

GPA: 3.17

• B.Sc.(Engg)in Computer Science and Engineering

University: Sylhet International University, Year: 2015

GPA:2.88

• **H.S.C.** (Science)

College: Sylhet Science College Board: Sylhet, Year: 2011

GPA: 4.30

• S.S.C. (Science)

School: Pathantula High School Board: Sylhet, Year 2009

GPA: 4.75

Personal Information

Father's Name : LateMD. ABDUL MOTIN Mother's Name : MU. FATEMA KHANAM

Permanent Address: Pollobi R/A, Motin Mahal, Block: A, House No.: 04. Modina Market, Sylhet

Present Address : Above

Date of Birth : 6th June 1993

Gender : Male **Marital Status** : Married

Language Known : Bengali (Native), English

National ID No. : 8690806032

Reference

1. Himal Paul

Data Entry Operator

Staff India

Contact no: 01776191900

2. Durjoy Das Dip

IT Officer

Lafarge Holcim Bangladesh Limited

Contact No.: 01723865838

Declaration:

I hereby declare that all the above details are true and correct to the best of my knowledge.



Signature

Khoirul Alam